

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventors: Keith A. Clifton and Joel L. Hohenberger

Title: RELATIONSHIP BUILDING METHOD FOR AUTOMATED SERVICES

Application No. 09/894,599

Filed: June 27, 2001

Assignee: TENANT TRACKER, INC.

Attorney Docket: P-A916

## DECLARATION CLAIMING SMALL ENTITY STATUS.

(Small Business Concern)

I declare that TENANT TRACKER, INC., a corporation of the State of Texas, the assignee of the entire interest of the above-identified application, qualifies as a small business concern as defined in 37 C.F.R. 1.9(d).

I declare that the exclusive rights to the invention have been conveyed to and remain with the Applicant. The invention is entitled RELATIONSHIP BUILDING METHOD FOR AUTOMATED SERVICES, and is described in the specification with which this declaration is filed.

All statements made of my own knowledge are true. All statements made on information and belief are believed to be true. I know that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001. I also know that willful false statements may jeopardize the validity of the application, any patent issuing thereon, or any patent to which this declaration is directed.

TENANT TRACKER, INC.

Ву:\_\_\_\_\_

Keith A. Clifton, President

Date: 16 4us 05